

Code of Conduct

To ensure an enjoyable and safe member experience in the Brentwood Learn to Skate Program, we expect that all skaters and parents to respectfully adhere to the following policies & guidelines.

Code of Conduct

1. Represent the Brentwood community member in a respectful and professional manner.
2. To create and maintain a cooperative relationship between skaters, parents, coaches, and the Brentwood community for the purpose of ensuring a positive skating environment.
3. Non-Payment of Brentwood Community Association membership and program fees will result in withdrawal of skating privileges. Volunteer deposit must accompany registration.
4. Parents are responsible for the behaviour of their children.
5. Any inappropriate and disrespectful behaviour by Skaters and/or Parents can result in temporary or permanent suspension or expulsion.
6. Zero tolerance for bullying, victimizing, harassing (sexual or otherwise), impersonating, vandalizing or stealing from other skaters.
7. Skaters are expected to show good sportsmanship and encourage an enjoyable skating environment.
8. All skaters are responsible for maintaining clean and tidy dressing rooms. Skaters are responsible for safeguarding and gathering their personal belongings and throwing disposing of garbage appropriately. Skaters are expected to use his/her dressing rooms.
9. Direct any concerns via email to the Brentwood Learn to Skate coordinator.

Learn to Skate Etiquette Rules & Guidelines

1. All Skaters should have their own skates and should be able to stand on their own;
2. CSA approved helmets are mandatory and MUST be worn to be allowed onto the ice. Bicycle helmets will NOT be allowed;
3. Gloves and mittens are mandatory and MUST be worn to be allowed onto the ice;
4. Appropriate dress code is required to be allowed onto the ice. No bulky snowsuits. Warm, easy-to-move clothing is highly recommended;
5. Dressing rooms are provided for all skaters. Check the board in the lobby for dressing room numbers assigned;
6. Viewing stands are for sitting only and skates are NOT allowed in the lobby;
7. Parents are NOT allowed on the ice at any time;
8. Parents are NOT allowed to be standing around the glass of the arena boards and MUST remain seated in the viewing stands for the duration of the session;

9. Arena gates are to be closed at ALL TIMES. Open gates are dangerous for our skaters and coaches. If your child needs to get on or off the ice, please close the gate behind your child;
10. Name tags can be found in the center gate and MUST be returned at the end of each session so they do not get lost or missing;
11. All Learn to Skate participants should respectfully adhere to the Learn to Skate Etiquette Rules & Guidelines;
12. Coaches are NOT to be disturbed during the session. Any and all questions should only be directed to the coaches at the end of the session.