

# Refund & Cancellation Policies

The Refund and Ice Cancellation Policy for the Brentwood Learn to Skate Program is set out below.

## **Refund Policy**

There are no refunds unless medically necessary on all registered programs and ice sessions. All long-term medical reasons or injury refunds with a medical note will receive a full refund. All refund requests will be reviewed on a case by case basis by the Brentwood Community Association.

## **Non-Refundable Membership Policy**

The Brentwood Community Association membership is non-refundable.

## **Program Cancellation Policy**

If the program is cancelled by the Brentwood Community Association prior to the commencement of the program, a full refund will be issued to the skater that has registered for the program.

## **Ice Cancellation Policy**

Any ice cancelled by the Brentwood Community Association for tests, competitions or other special events will have advanced notice and fees will be pro-rated to reflect the events.

## **Missed Ice Policy**

There are no refunds and no credits for skaters choosing to skate less than the registered ice sessions and no make up skating program lessons or ice sessions for any missed ice by the skaters and parents for any reasons.

## **Expulsion from the Club**

If a skater be expelled from the program, no refunds or credits will be provided.