



## **BRENTWOOD COMMUNITY ASSOCIATION (BCA)**

### **SOCCER REFUND POLICY**

The following rules shall govern requests for refunds regarding soccer registration fees:

1. The BCA membership fee is non-refundable under any circumstances.
2. All cancellations (whether initiated by BCA or the registrant) are subject to a \$10 administrative fee.
3. Where a player decides not to play soccer after evaluations but before the first practice, a full refund will be granted minus the administrative fee as stated in #2. There will be no credit given for any volunteering already completed.
4. If a player decides not to play soccer and withdraws from the program before May 20<sup>th</sup> a 50% refund will be granted minus the administrative fee as stated in #2. There will be no credit given for any volunteering already completed.
5. If a player decides not to play soccer and withdraws from the program after May 20<sup>th</sup> there will be no refund granted and no credit given for any volunteering already completed.
6. Where a player is unable to continue in the soccer program due to injury, a pro-rated refund will be granted minus the \$10 administrative fee as stated in #2. There will be no credit given for any volunteering already completed.
7. No refund and no volunteer credit will be granted in the event that there is a conflict with a coach or player and the decision is made to withdraw from the program.
8. No request for a refund will be entertained where scheduled volunteer shifts have been missed and/or there are outstanding amounts owing to BCA.